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BEFORE THE ARIZONA CORPORATION COMMISSION

MARC SPITZER
Chairman
WILLIAM A. MUNDELL
Commissioner
JEFF HATCH-MILLER
Commissioner
MIKE GLEASON
Commissioner
KRISTIN K. MAYES
Commissioner

Arizona Corporation Commission

DOCKETED

JAN 21 2004

DOCKETED BY

IN THE MATTER OF IN THE MATTER OF
THE APPLICATION OF VERIZON
CALIFORNIA INC. TARIFF FILING TO
ESTABLISH A SNOWBIRD SERVICE
WHICH ALLOWS CUSTOMERS TO
SUSPEND SERVICE WHILE RESERVING
THEIR TELEPHONE NUMBER AND
UNDERLINING FACILITIES

DOCKET NO. T-01846B-03-0707

DECISION NO. 66736

ORDER

Open Meeting
January 13 and 14, 2004
Phoenix, Arizona

BY THE COMMISSION:

FINDINGS OF FACT

1. On September 25, 2003, Verizon California, Inc. ("Verizon") filed tariff revisions to include Snowbird Service. Snowbird Service allows customers to suspend their telephone service and reserve their telephone number and facilities.

2. In the cover letter attached to the proposed tariff changes, Verizon indicated that it would provide Staff with confidential information that supports the filing under a protective agreement.

3. On October 24, 2003, the Commission in Decision No. 66467 suspended the filing for a period of ninety days.

4. Staff has received the confidential information and reviewed the filing. In its supporting information, Verizon indicated that it currently provides Vacation Service, as has its

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1 predecessors (Contel of California, Inc. and GTE West), as a non-tariffed service. Verizon
2 proposes to amend its tariff to include the service in its tariff.

3 5. The current Verizon practice allows residential customers to initiate Vacation
4 service by paying a \$9.00 charge to implement the service and \$1.50 per month (up to twelve
5 months). The customer would be assessed a \$30.00 charge to restore service at the end of the
6 vacation period. Verizon states that it does not offer the service to business customers.

7 6. Verizon proposes to change its current practice by making the service available to
8 business customers. The proposed rates for business customers are \$9.00 to initiate the service, 50
9 percent of the normal monthly charge per month and \$35.00 to restore normal service. In addition,
10 Verizon proposes to assess residential customers 50 percent of the local exchange service charge
11 (rather than the current \$1.50 per month) and limit the availability of the service to a period not to
12 exceed 9 months (rather than the current 12 month limitation).

13 7. Staff believes that approval of the proposed Verizon tariff regarding residential
14 Vacation Service would result in an increase in rates as contemplated by A.R.S. 40-250 and has
15 recommended that this proposal be denied. Staff recommends that Verizon's proposed A.C.C.
16 Sheet No. A1-5F, 1st Revised filed on December 16, 2003 be amended to reflect Verizon's current
17 practice of charging a \$1.50 monthly charge for residential customers who take Vacation Service.
18 Staff further believes that Verizon's proposal to make the service available to business customers
19 is a new service and has recommended that this proposal be approved.

20 CONCLUSIONS OF LAW

21 1. Verizon is a public service corporation within the meaning of Article XV, Section
22 2, of the Arizona Constitution.

23 2. The Commission has jurisdiction over Verizon, and the subject matter of the
24 request.

25 3. Approval of the proposal to make Vacation Service available to business customers
26 will not result in an increase in rates as contemplated by A.R.S. Section 40-250.

27 4. Approval of the proposal to make changes to the current practice for residential
28 customers will result in an increase in rates as contemplated by A.R.S. Section 40-250.

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1 5. The Commission, having reviewed the filing and Staff's Memorandum dated
2 December 24, 2003, concludes that it is in the public interest to approve the proposal to make
3 Vacation Service available to business customers and deny the proposal to change the current
4 Vacation Service practice for residential customers.

5 ORDER

6 THEREFORE, IT IS ORDERED that the proposal to make Vacation Service available to
7 business customers is approved.

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1 IT IS FURTHER ORDERED that the proposal to change the current Vacation Service
2 practice for residential customers is denied and that Verizon's proposed A.C.C. Sheet No. A1-5F,
3 1st Revised filed on December 16, 2003 be amended to reflect Verizon's current practice of
4 charging a \$1.50 monthly charge for residential customers who take Vacation Service.

5 IT IS FURTHER ORDERED that this Decision shall become effective immediately.

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7 **BY THE ORDER OF THE ARIZONA CORPORATION COMMISSION**

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10 CHAIRMAN


COMMISSIONER


COMMISSIONER

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12 
13 COMMISSIONER


COMMISSIONER

14 IN WITNESS WHEREOF, I BRIAN C. McNEIL, Executive
15 Secretary of the Arizona Corporation Commission, have
16 hereunto, set my hand and caused the official seal of this
17 Commission to be affixed at the Capitol, in the City of
18 Phoenix, this 20th day of January, 2004.

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20 
21 BRIAN C. McNEIL
22 Executive Secretary

23 DISSENT: _____

24 DISSENT: _____

25 EGJ:WMS:lhmcck
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1 SERVICE LIST FOR: Verizon California, Inc.
2 DOCKET NO. T-01846B-03-0707

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